

 <b>FORBES</b> <small>PACKAGING</small>	<h2>Quality Policy</h2>	Rev No.	1.0
		Date	01.06.20

At Forbes Packaging, we are committed to providing services that give complete satisfaction to our customers.

Our team has a genuine reputation for quality and reliability, so we strive to achieve growth and a leading position in the market by:

- Providing consistent quality products and services to all our customers.
- Complying with all applicable requirements and continually improving the effectiveness of the Integrated Management System by defining and achieving key quality objectives.
- Ensuring we meet customer's expectations and have processes in place to minimise defects and respond effectively to any issues that have an impact on quality.
- Building and maintaining strong client relationships.
- Creating teamwork and an innovative approach to the environment.
- Ensuring service providers provide and produce high-quality work.
- Ensuring the future of Forbes Packaging by continual performance improvement and by the ongoing development of our team members to ensure that quality, skills and knowledge are collectively maintained and constantly improved upon.

Our systems and processes will ensure that:

- For any new customer or product range we fully understand and document what their requirements are.
- At every step in the process, we have controls in place to ensure products conform to those requirements.
- We identify all potential food safety hazards or contaminants, and ensure controls are in place to eliminate these.
- We have an effective training programme in place for all staff to ensure documented procedures are followed.

**Senior Management**

**Date**

  
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17/10/23  
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